

Consortium for Service Innovation
Leadership Committee Meeting

Company	First Name	Last Name	Job Title
Alcatel-Lucent	Sebastien	Baudribos	Technical Support Manager
Avaya	Mike	Runda	SVP & President, Avaya Client Services
BMC Software	Marike	Owen	Director Technical Support
Cisco Services	Steven	Young	Director
Consortium	Greg	Oxton	Swarmer
Consortium	Melissa	George	Swarmer
Consortium	Kelly	Murray	Swarmer
PTC	Matthew	Seaman	Sr. Director
Sage	Amy	Dotson	Dir, Knowledge Management
salesforce	Paul	VanMaanen	VP, Global Tech Support